

Manage your FSA/HRA Plan online!

Health Economics Group offers an online services platform that makes it easier for you to manage your Flexible Spending Accounts (FSAs) and/or Health Reimbursement Arrangements (HRAs).

These features make managing your benefits as easy as 1-2-3!

1. An easy-to-use **Consumer Portal** will allow secure, 24/7 access to your accounts to:



- Check your up-to-the-minute plan balances
- View all plan, claims and payment detail
- File claims and submit receipts online
- View upcoming reimbursements
- Order new or report lost/stolen debit cards
- Sign up for direct deposit and more!
- The Consumer portal link will be found at: https://HEGConsumer.LH1ondemand.com/login
- Your login information will be as follows:
 Username: First Name Initial + last name + last 4 digits of SSN. Example: jsample1234
 Temporary Password: Temp + last 5 digits of SSN

Example: Temp12345

2. A handy Mobile Application to:

- Access available account balances on your iPhone[®], iPod Touch[®], iPad[®], or Android[®]-powered device
- Search the App Store for "Health Economics Group" to download the application
- Submit claims and receipts using your device's camera
- Receive account balances and selected alerts via text message on any mobile device
- Use 'Quick View' to obtain key account info

3. The convenient WEX Health Payment Card to:

- Eliminate the need to pay with cash at the point of service and then submit claims for reimbursement
- Remember to "Save your Receipts" for possible substantiation requirements.
- 4. You may still send a claim form "offline" with your expense documentation attached to HEG:
 - Mail to: Health Economics Group, 1050 University Ave., Suite A, Rochester, NY 14607
 - **Fax to:** 585-241-9518



